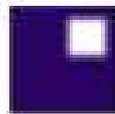
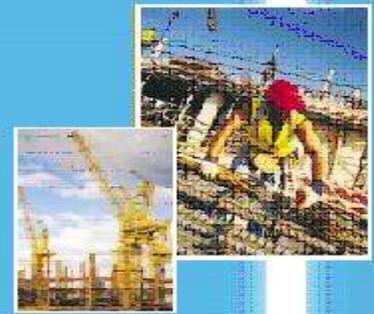


# The New Zealand Construction Clients Group



**Construction  
Clients' Group**  
CONSTRUCTING EXCELLENCE

## Meeting No. 2

when: **Friday, 10<sup>th</sup> August, 9am to 12.30pm**

where: **Site Safe New Zealand, Level 5, Anvil House, 138-140 Wakefield St, Wellington**

parking: **James Smith Car Park, next to the Duxton Hotel**

theme: **BENCHMARKING**

## Agenda

This meeting offers the opportunity to learn about benchmarking. Be one of the first to find out how New Zealand has performed in 2006 against UK & our own performance in 2005.

Also, learn about how benchmarking can unlock relationship contracting and truly demonstrate best value on your projects.

### 9.00am **WELCOME, INTRODUCTIONS & CCG DEVELOPMENT**

Last month, the Steering Group came together to set the direction for the CCG for the next twelve months. Outcomes include a suite of objectives including future monthly meetings and other events. Our CEO will give an overview of the outcomes.

### 9.30am **LAUNCH OF 2006 NEW ZEALAND BENCHMARKS**

**The Results of the National Construction Industry Year 3 KPI's**  
**Scott Caldwell, CAE**

On May 18<sup>th</sup> 2005, Building Research & CAE launched the first results of a nationwide benchmarking exercise to measure the performance of our construction industry in NZ.

Scott will share for the first time, the recently generated third set of industry KPIs for New Zealand

At the CCG, we will examine the year 3 results & learn whether we have improved in the areas of customer satisfaction, delivery to time & budget, quality, safety & suppliers profitability.

Find out how we compare to the UK and Scotland who use the same suite of KPI's.

### 10.30am **WORKSHOP - BENCHMARKING IN ACTION**

You will have been sent a KPI form to complete on your latest project

In groups of three, we will plot your projects and/or case study projects, produce a 'spidergraph', and discuss the outcomes & any recommended actions.

Group discussion on the benefits and potential for benchmarking.

### 12.00pm **THE BENCHMARKING CLUB**

The group will be asked to discuss the benefits & logistics of a joining the benchmarking club within the CCG. (You will receive a paper on confirming your attendance). The theory is that CCG members will produce better results year on year than the rest of industry.

Close around 12.30pm with a buffet lunch & networking

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